

VMware Lab Connect FAQ

BENEFITS	FEATURES
<ul style="list-style-type: none"> • Deepens learning by providing extra hands-on practice and experimentation in a risk-free, operational environment • Reduces training expenses by replacing expensive classroom and IT infrastructure • Prepares users for certification testing by allowing them to learn at their own pace, revisit labs and familiarize themselves with the hand-on portions of the tests 	<ul style="list-style-type: none"> • A rich learning environment that unifies educational materials, video content, lectures or live feeds, labs, live chat, social media and more in a single, easy-to-use web interface • Accessible from anywhere, anytime, on (almost) any device with a modern browser • Cloud-based service uses highly secure and reliable VMware technology • Built-in social media links allow users to easily share their learning experiences

Q: What is VMware Lab Connect?

A: **VMware Lab Connect**™ is a self-paced, technical training lab designed to enhance your learning experience. This new cloud-based, on-demand, multi-platform lab environment extends the classroom experience so you can:

- Practice the skills learned from your instructor-led training class
- Dive deeper into features of interest
- Get extra hands-on practice before applying newly learned skills in an operational environment

Q: Which VMware classes offer VMware Lab Connect?

A: **VMware Lab Connect** provides post-class lab environments for select VMware courses that are part of the VCP5 certification. **VMware Lab Connect** can be purchased together with select courses, listed below or as a standalone offering:

- **VMware vSphere: Install, Configure, Manage [V5.0] or [V5.1]** Access to the 24 labs for 30 days or 30 hours of active time, whichever occurs first.
- **VMware vSphere: Fast Track [V5.0] or [V5.1]** Access to the 29 labs for 30 days or 30 hours of active time, whichever occurs first.
- **VMware vSphere: What's New [V5.0] or [V5.1]** Access to the 10 labs for 30 days or 30 hours of active time, whichever occurs first.
- **VMware vSphere: Optimice & Scale [V5.1]** Access to the 19 labs for 30 days or 30 hours of active time, whichever occurs first.

Q: How does VMware Lab Connect help you build knowledge and skills?

A: Most people learn best by doing. **VMware Lab Connect** lets you jump in and start working in a sophisticated yet risk-free lab environment. It's a powerful way to quickly see how various product features work and integrate with each other.

VMware Lab Connect therefore reduces barriers to learning by removing the need for a physical presence and complex, dedicated lab equipment. You can access the virtual classrooms and labs from anywhere, at any time, using (almost) any device.

VMware Lab Connect is particularly helpful for IT professionals that are seeking VMware certifications. It allows you to learn at your own pace, revisit labs as needed and increase your comfort with the hands-on portions of the certification tests.

Finally, **VMware Lab Connect** is cost-effective because it replaces expensive classroom and IT infrastructure, thus saving on classroom space, hardware, software, operations, rack space, power and cooling costs.

Q: What are the key features of VMware Lab Connect?

A: **VMware Lab Connect** provides a feature-rich learning environment that integrates lesson materials, hands-on labs, video and eLearning, live chat/support and social media in a unified, Web-based interface. The environment is truly universally accessible—all you need is HTML5. No installers. No plugins. No headaches!

VMware Lab Connect also provides a powerful virtual-lab environment that supports complex multi-VM configurations across almost all guest operating systems. The lab environment provides a true VM "console" for advanced users.

Q: How is VMware Lab Connect implemented?

A: **VMware Lab Connect** is a multi-tenant, cloud-ready solution with strong isolation and customization in a shared environment. This allows you to run labs as a cloud service regardless of where you are located.

Q: How can VMware Lab Connect be used?

A: You can use **VMware Lab Connect** to rapidly access lab environments and lab guides from your mobile device or dedicated computer.

Q: Is VMware Lab Connect secure and reliable?

A: Yes. The user access controls and labs are built using secure and reliable vSphere enterprise technology.

Q: How long will I have access to VMware Lab Connect?

A: Users have access for thirty (30) days or thirty (30) hours of active lab time, whichever elapses first. Active lab time is defined as actual working time; idle periods beyond 10 minutes do not count against the total. Thirty (30) days begins when the user first accesses the lab environment.

VMware Lab Connect is available 24 hours a day, 365 days per year.

Q: Why is hands-on, experiential training so important?

A: With the American Society of Training and Development (ASTD) estimating that US companies spent about \$170 billion for training in 2010, it is clear that it is important to maximize the value of training, to ensure that students retain as much as possible and return to the job able to apply what they learned.

VMware Lab Connect extends the learning process by giving students a way to reinforce what they learn, practice using the software before implementing it at work and they can do it from any browser environment at their own pace

TRAINING APPROACH	APPROXIMATE RETENTION RATE
Lecture	5%
Reading	10%
Audio/visual	10%
Demonstration	20%
Interactive classroom	50%
Hands-on, experiential	75%

Q: When can I access VMware Lab Connect?

A: **VMware Lab Connect** is available 24 hours a day, 365 days per year. You can access and experiment with VMware lab environments anytime that works with your schedule.

Q: How much does VMware Lab Connect cost?

A: Check the website for the latest pricing information. <http://www.flane.de/vmware-lab-connect>